

Yoggie Security Systems™ upgrades global customer care with 24/7 phone lines

Comprehensive support structure for innovative range of personal security appliances

Yoggie Security Systems™ has today announced its new Tech Support Programme which includes 24/7 telephone support lines, toll-free support numbers and an online knowledge base.

The company has grown its support team in recent weeks to cover any incoming phone or email enquiries whatever time of day they are received.

Toll-free support calls can be made from the US and UK, Germany and France. The numbers are: from the USA 011-800-GO YOGGIE (011 800 46 964443); from the UK and Europe 00 800 Go YOGGIE (00 800 46 964443). Callers from outside these countries will be billed at their normal rate.

Yoggie Security Systems also provides an online Knowledge Base which is accessible from its home page (<http://www.yoggie.com>) and from the support section on the Yoggie website (<http://www.yoggie.com/docs>) or via direct link (<http://kb.yoggie.com/>).

The enhanced Tech Support Programme will support Yoggie's award-winning Gatekeeper and Pico personal security appliances. These USB-based miniature computers provide 13 layers of integrated defense for laptop and PC users. The Knowledge Base has an FAQ structure that includes general product and corporate information as well as specific questions and answers generated from technical support calls and emails. It has been specifically designed to allow channel partners and users to add and share content.

Shlomo Touboul, Founder and CEO of Yoggie Security Systems said, "Our new initiatives further support our vision to become a leading player in the personal security appliances market, and are rooted in our customer-centric business philosophy. They will provide our partners and users with an easy-to-use, multi-channel support structure. We are already finding that the Knowledge Base

is proving very popular as answers to frequent support and technical questions are posted on its searchable webpages.”

The Yoggie™ security appliances – Yoggie Pico™, Yoggie Gatekeeper™ and Yoggie SOHO™ offer the following applications:

- Anti Virus
- Anti Spam
- Anti Phishing
- Anti Spyware
- Intrusion Detection (IDS)
- Intrusion Prevention (IPS)
- Web and Mail Proxies
- Firewall (stateful inspection)
- Web Filtering
- Parental Content Control
- Adaptive Security Policy™
- Multi-Layer Security Agent™
- Layer-8 Security Engine™
- VPN Client (Pro model only)

In addition, the Yoggie SOHO™ appliance protects up to five networked computers.

Centralized security for the travelling and remote workforce via the Yoggie Management Server™

The Yoggie Gatekeeper and Pico Pro™ appliances allow IT managers to extend control their travelling workforces by enforcing policy using the Yoggie Management Server™, which monitors and manages the fleet of travelling Yoggie™ devices. Installed in the IT server room, it provides security policy updates, signatures, and rule-base updates, while obtaining local logs and events for complete visibility. Finally, IT Security managers can protect their organizations’ mobile and remote platforms in a non-intrusive, yet consistent manner.

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About Yoggie Security Systems™

Yoggie Security Systems™ was established in 2005 by Shlomo Touboul, former founder and CEO of Finjan Software, and the inventor of Behavior Based Blocking Technology. As a result of countless meetings with IT managers around the world, Mr. Touboul realized they all share a common concern – while security technology has matured to provide robust security, traveling laptops create security holes that jeopardize the security of the entire corporate network. Mr. Touboul decided to dare the impossible, to try to miniaturize all the security appliances found in the corporate server room into a credit-card size device that can be easily carried and connected to the laptop.

The attempt was successful. After two years of intensive research, the world's first miniature security appliance was created – Yoggie Gatekeeper™. Putting all the security solutions into such a small device requires robust processing power, and indeed the Yoggie Gatekeeper is as strong as a full-blown Pentium III PC (520 Mpbs). But unlike a regular PC, it was designed as a security hardware, with a hardened operating system and physical separation between the unsafe zone (Internet) and the safe zone (connected to the laptop). Yoggie Gatekeeper solves the vulnerabilities of traveling laptops by effectively extending robust corporate security to the traveling workforce. In addition to serving the corporate world, Yoggie Gatekeeper is also suitable to SMBs and home users.

Yoggie also has wide industry recognition: Winner of RSA Innovation Station 2007, Red Herring 100 Europe 2007, is Personal Computer World Recommended, Techworld short listed and winner of the IDSA and Business Week Silver IDEA award.

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